If you see this message when using any of our e-resources you will need to tell your Internet Browser to allow cookies from the following sites:

- Ucs.ac.uk
- Serialssolutions.com
- Refworks.com

**How to change cookies in Internet Explorer**

1. Open up Internet Explorer
2. Click on Tools
3. Click on Internet Options
4. Click on Privacy
5. Click on Sites
6. In the Per Site Privacy Actions form, enter the following addresses, one at a time then click on Allow:
   - Ucs.ac.uk
   - Serialssolutions.com
   - Refworks.com
7. Click on OK on this form.
8. Click on OK on the Internet options form.
9. Restart your browser by closing the internet and reopening.

If this doesn't resolve the problem you will need to check that your anti-virus software isn't blocking any of these sites.

**How to change cookies in Firefox**

Details can be found here under ‘How do I change Cookie settings?’:


If this doesn't resolve the problem you will need to check that your anti-virus software isn't blocking any of these sites.
How to change cookies in Chrome

Details can be found here, you will need to click on ‘Allow cookies by default’:
http://support.google.com/chrome/bin/answer.py?hl=en&answer=95647

If this doesn’t resolve the problem you will need to check that your anti-virus software isn’t blocking any of these sites.

How to change cookies in Safari

Details can be found her, under ‘To set whether Safari accepts cookies’ you will need to choose ‘Always’

http://support.apple.com/kb/HT1677

If this doesn’t resolve the problem you will need to check that your anti-virus software isn’t blocking any of these sites.